Audio/video help
Can't connect to speaker

Please follow the steps below to configure your audio output device on Windows 7, 8 and 10:

Step #1. Right click on the sound icon (next to your clock) and select "Sounds" Select "Playback" tab
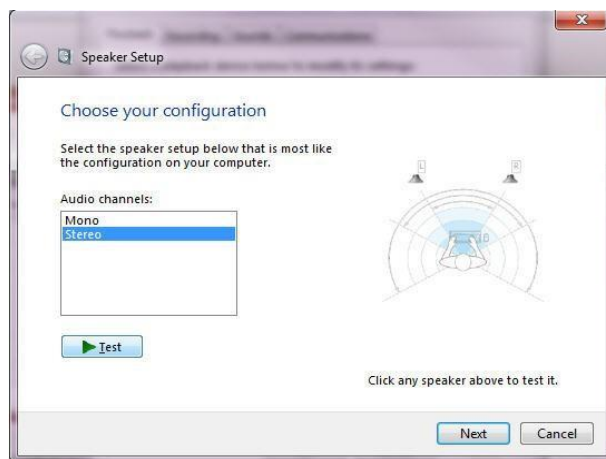

Step #2. Select your output device (Please Note - This will be the same output device you select to use in your Blackboard Collaborate session)

Step #3. Select "Configure"

Step #4. Select "Stereo" or "2.0/2.1 audio"

5   Select "Next"

6   Select "Next"

7   Select "Finish"

8   Select "OK"

9   Launch your Blackboard Collaborate Session

10 Select Tools

11 Select Audio

12 Select the same output device