Error: Unable to Launch Application
Clear Java/Blackboard Launcher Cache,

Solution: Clear the java cache:
You will need to find Java in the control panel.

Windows 7/8.1/10: Right click the start button (windows symbol on the bottom left) > Select Control Panel

Step 2: If your control panel look like this (below) you will need to select View by: Small icons

Step 3: find Java:
Step 4: Select “Settings”

Step 5: Click Delete Files

Step 6: Select the top two options and press “ok”
Step 7: Restart your computer and try to access the session again.

**Solution 2:**

**Clearing the Blackboard Collaborate Launcher Cache**

Select the start button on the bottom left and search for Blackboard:

Select the Blackboard Collaborate Launcher which will launch it into its settings. Select the Advanced tab:
Please note: after clearing the cache, expect a longer load time for the next class you enter.

Upon selecting, you will see a “Clear Cache” button, select that to clear the Blackboard Collaborate launcher Cache: