Error: Authentication Failed

Please enter and confirm your new password.

Authentication failed. You have used an invalid username and/or password.

Username

Current Password

New Password

Confirm New Password

Submit  Cancel

Solution: An invalid error means that your password does not fit the requirements. Please ensure:

8 characters in length
Include an UPPPER and lower case
Contain a number
Must not me similar to your previous password

If you continue to have problems creating a new password, contact us and ask to have your password changed by one of our technicians.