Brisbane School of Distance Education

Error: Windows Media Player cannot play this type of file
To resolve this issue when trying to play mp4s from Blackboard eLearn:

1. Download VLC Player - http://www.videolan.org/vlc/index.html

2. Click the start or windows button (on Windows 8 click ctrl-q)
3. In the search box, type in 'default programs'
4. Click on the default programs link that comes up
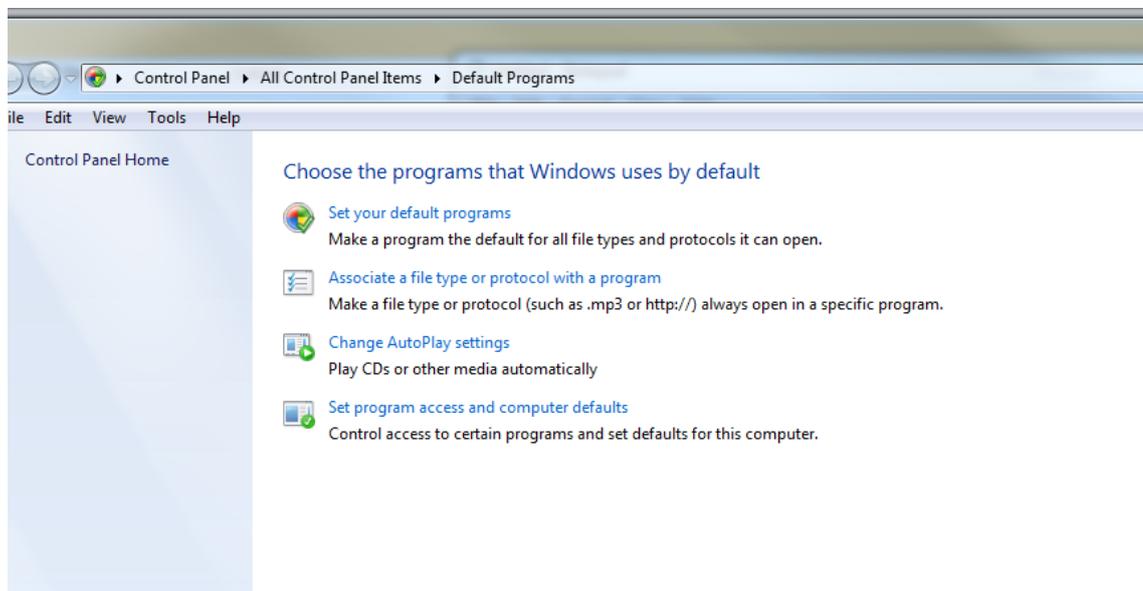
5. Click 'Associate a file type or protocol with a program'
6. On the list that loads find and select .mp4
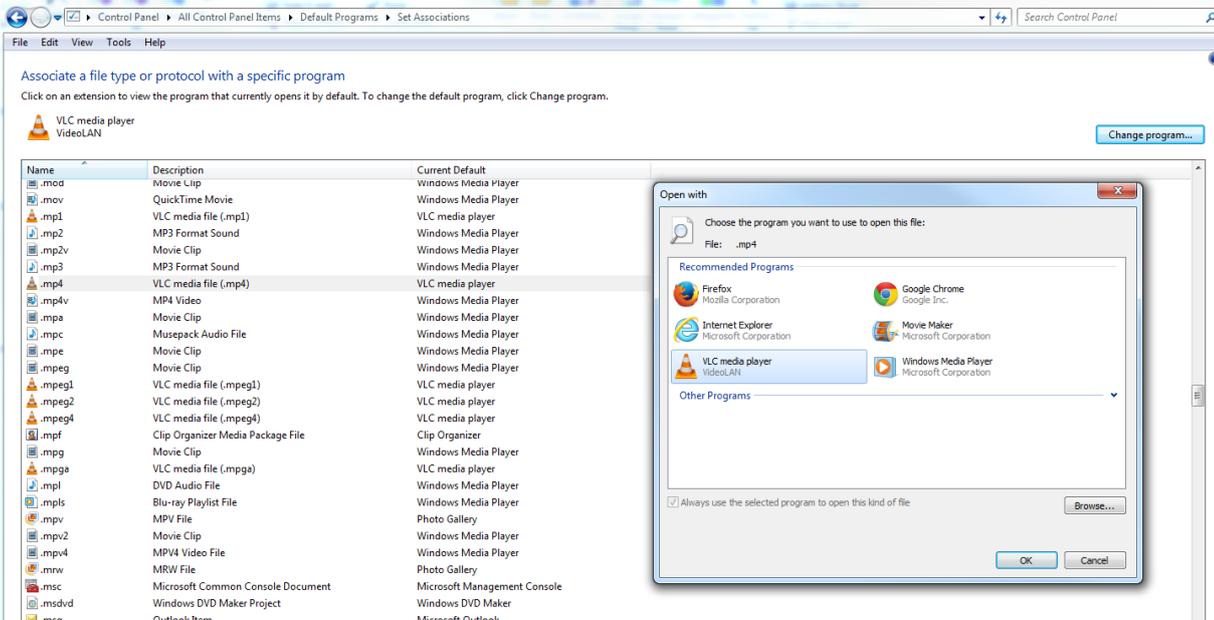
- ✓ Click 'Change program' (top right)
- ✓ Select 'VLC media player'