

Error: Authentication Failed

Please enter and confirm your new password.


Authentication failed. You have used an invalid username and/or password.

Username

Current Password

New Password

Confirm New Password

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Solution

An invalid error means that your password does not fit the requirements.

Please ensure:

1. 8 characters in length
2. Include an UPPER and lower case
3. Contain a number
4. Must not be similar to your previous password

If you continue to have problems creating a new password, contact us and ask to have your password changed by one of our technicians.

